



JOB DESCRIPTION

LIVE EVENT TECHNICIAN

COMPANY SUMMARY

Rockit is a technical production and hire company, supplying the event industry with technical services, lighting, sound and audio visual equipment. The company was founded in 2007 and has experienced rapid growth in the last five years pre-pandemic, meeting and exceeding the needs of a wide and prestigious client base. Rockit is a small company, with a huge appetite to succeed, striving to maintain a personal, bespoke and flawless experience for our clients. Our 'can do' and thorough approach ensures the exceptional standards required to deliver the high quality events in which we pride ourselves. With our office & warehouse based in Hertfordshire, we have good transport links into Central London where the majority of our work is placed although our clients and events are placed across the UK.

JOB SUMMARY & WORKING DETAILS

Job Title: Live Events Technician

Responsible to: Warehouse Manager

Place of work: Norton Building, 14 Tewin Road, Welwyn Garden City, AL7 1BW

Salary Range: £24,000 to £35,000 per annum dependent on experience

Weekly Hours: 42.5 hours per week, 8.5 hours per day with a 30 minute lunch break. 5 days per week, Monday to Sunday as required, with a maximum of 2 weekends expected per month.

Overtime: Overtime rates are pro-rated according to your salary. You will be required to work late, outside of 'normal hours' during busy periods and a flexible approach to overtime will be required.

Holiday: 30 days including bank holidays. Our holiday year runs from March - February.

JOB OUTLINE

This role will be balanced between warehouse and on-site work. We have a varied client base and so require you to be adaptable to different working environments. As a live events technician, you will be expected to manage equipment and ensure it is accurately prepped and ready to go on a daily basis. While working onsite, you will work alongside other engineers and crew in the setting up and de-rigging of equipment. Dependent on your experience levels and the complexity of event, you will be expected to operate events alone, with support or alongside one of our team of experienced engineers. Rockit pride ourselves on being courteous, co-operative and accommodating to both clients and other team members and expect all staff to demonstrate this at all times. Whilst in the warehouse you will carry out repairs and maintenance of the company's stock holding; this will be focused on your specialist area although you will need to have a basic knowledge of all areas of sound, lighting and video. As we are a small company, we will need you to proactively work as part of the Rockit Team, willing to support all aspects of the company workload. The job will require manual handling with heavy lifting as well as customer facing activities, so you must reflect our high standards and hard working ethos throughout. It is important that you have clean personal hygiene, smart presentation and a polite accommodating personality. Live events can mean long hours, with early starts, late evenings and work at the weekends so a positive, good humoured attitude is essential alongside a passion for and dedication to the industry.

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ROLES AND RESPONSIBILITIES

To include but not restricted to:

- Maintaining, fault-finding and repairing technical equipment in our stockholding
- Ensuring equipment is carefully stored and organised in the warehouse
- Sourcing sub-hire of equipment, when overbooked or not in stockholding, from alternative suppliers
- Production of design, patch and power plans
- Preparing, loading, unloading and de-rigging kit pre, during and post event
- Programming and operating equipment for live events
- Delivery, collection and returns of our own equipment to events and sub hire to suppliers in large vans throughout Central London and home counties.
- Ensuring warehouse and job preparation paperwork is accurately completed, processed and stored
- Supporting project managers with the event planning process
- Managing small projects
- Maintaining a tidy and efficient working environment
- Maintaining a good and up-to-date working knowledge of the latest technologies in your field
- Complying with health and safety regulations and procedures
- Any other reasonably requested duties as requested by the management

ESSENTIAL SKILLS

- Significant knowledge and experience with either Lighting, Sound or Video
- Competent in other disciplines
- Live event operation experience
- Good basic electrical knowledge
- Good IT knowledge
- Comfortable working at height
- Physically fit and capable of heavy lifting
- 'Can do' and flexible attitude
- Strong team player with an ability to work as part of a team and individually
- Proactive and self-motivated
- Tidy and organised working style with excellent time management skills
- Thorough approach to working with close attention to detail
- Proven ability to work well under pressure and with tight deadlines
- Exceptional customer service with a polite and accommodating approach
- Full, clean, UK driving license – comfortable driving large vans in Central London

DESIRABLE SKILLS

- Multi-disciplined technician
- 2-5 years industry experience
- Degree/diploma related to AV, live events or theatre production
- IPAF qualification
- Electrical experience
- CAD & design experience
- Rigging qualification or experience
- Experience working with staging and set
- Experience or understanding of managing small projects

APPLICATION

To apply for this position, please send a cover letter and CV to jobs@rockiteventproduction.co.uk or feel free to contact us with any queries you may have.

Interviews will be carried out as per the schedule on the website and the successful candidate will be required to start immediately or as soon as possible.